**Waste and recycling service**

**Tool 3 – First eSurvey invitation**

Dear

There are currently many different operators collecting waste and recycling in and around ***name of street or location.*** This high level of activity contributes to noise, congestion and poor air quality, making the environment on ***name of street or location*** less pleasant than it ought to be. We want to work with you to change this situation.

We believe improvements can be achieved by introducing a waste and recycling collection service that uses a small number of operators, simplifies the days and times of collections, reduces the number of vehicles and cuts the associated emissions.

Firstly, we need to know your views and find out the types of waste and how much is currently being collected. To do this we have created a short survey which should take no longer than five minutes to complete. We would be very grateful if you could complete our online survey no later than ***insert date***.

Please follow the link below to the survey: ***insert hyperlink***

The results of the survey will be analysed and we will produce a number of recommendations designed to meet your needs in ***insert month and year***. We may also hold an event to present our recommendations and seek your views. We will advise you of the date as soon as possible.

All responses will be treated in the strictest confidence and your name will not be passed on to any third party. Should you have any questions, please do not hesitate to email the Project Manager at ***enter email address and telephone number***

We thank you in anticipation of agreeing to participate in this survey. Your help is most appreciated.

***Name of sender***