



Transport for London

5 Endeavour Square
Stratford
London
E20 1JN

www.tfl.gov.uk

3 June 2023

Dear Neighbour,

Temporary closure of Kentish Town station for essential escalator and improvement works starting on 26 June for up to one year

Further to our letter dated 5th May 2023, I am writing to remind you about important improvement works coming up at Kentish Town Tube station, which will require the station to close on Monday 26th June for up to 12 months. During the closure Transport for London will replace both of the station's 26 year-old escalators, along with other station improvements in the ticket hall area.

The current escalators are two of the worst performing on the Tube network, resulting in last-minute station closures causing disruption for customers. By replacing them with new, high-performing machines we will significantly improve the reliability of the escalators and journeys through the station.

The station improvements will include removing the redundant ticket office and realigning the ticket barriers to provide more space for customers and additional ticket gates. The station will also be painted and deep cleaned, with new floor and wall tiling and improved signage installed. These works will significantly improve the experience of customers using the station, making it a more fitting arrival point for Kentish Town.

We understand that this closure will cause inconvenience, but we have explored all possible options to keep the station open during these works. Safety considerations and space constraints mean it is not possible to keep one escalator in customer service while working on the other, leaving us no alternative but to close the Tube station.

Kentish Town Thameslink station will remain open for customers to use while the escalator replacement works are taking place. Nearby Tufnell Park Tube station is accessible by using the extensive local bus network or from Kentish Town station on

foot (11 minutes). There is no major work planned on these alternative routes during the closure of the Tube station.

Representatives of the project team will be at the Tube station entrance on the following dates and times to continue to remind customers of the closure and answer questions you may have.

- Wednesday 7th, 14th and 21st June 2023, 2pm to 4pm
- Thursday 8th, 15th and 22nd June 2023, 5pm to 7pm

Finally, we are using a new app and web tool called **SitePodium** to send updates and share progress from the site while the station is closed. If you have a smartphone with a QR code reader **scan the QR code** to take you to our page or visit [sitepodium.website](https://www.sitepodium.com). The app is available on iOS and Android devices. No account is required to access either the webpage or the app.

In the meantime, if you have any further questions or concerns or would like to sign up for email updates, please do not hesitate to get in touch by emailing KentishTownTubeStationProject@tfl.gov.uk. Further information – including detailed travel advice - is also available online at tfl.gov.uk/kentish-town-works.



Yours sincerely,

The Kentish Town Tube station project team